

Swissport Internship Graduate 2025 | Open Position

Description

Swissport is offering an exciting opportunity for graduates to join their Internship Graduate Program in 2025. The program is designed to provide practical experience and a deep understanding of the aviation and ground services industry. As an intern graduate at Swissport, you will be involved in supporting various operations, logistics, and customer service functions, gaining valuable insights and hands-on experience that will prepare you for a successful career in the aviation industry.

Responsibilities

As a Swissport Internship Graduate, you will be involved in a wide range of tasks and responsibilities, including:

- **Operational Support:** Assist in daily operations within Swissport's ground handling services, ensuring the smooth turnaround of flights, baggage handling, and aircraft servicing.
- **Customer Service:** Provide exceptional service to airline passengers and clients, ensuring high levels of satisfaction during check-in, boarding, and baggage reclaim.
- **Logistics Management:** Support logistics coordination, including the movement and management of baggage, cargo, and freight, ensuring timely and efficient handling.
- **Process Improvement:** Identify and recommend improvements to existing operational processes, focusing on efficiency, safety, and customer experience.
- **Team Collaboration:** Work closely with other departments including operations, customer service, and management teams to deliver seamless services to airline clients and passengers.
- **Health and Safety:** Assist in monitoring safety protocols and maintaining high standards of operational safety and compliance.
- **Reporting and Analysis:** Contribute to regular reporting and performance analysis, ensuring that key performance indicators (KPIs) are met or exceeded.
- **Training and Development:** Participate in ongoing training programs and shadow senior employees to develop skills in various areas of the business.

Qualifications

- A minimum of a **Bachelor's degree** (2:2 or higher) in any discipline, or equivalent qualification.
- Applicants should be **eligible to work in the UK**.
- A keen interest in the aviation or travel industry is highly desirable.

Experience

- Previous experience in customer service, hospitality, or any operational role is advantageous but not required.
- Internships, part-time jobs, or volunteer work in a fast-paced environment

Hiring organization

Swissport Internship

Employment Type

Intern

Duration of employment

6 Months

Industry

Airlines and Aviation

Job Location

London, England, United Kingdom,,
E1 7DS,, London,, England,, United
Kingdom

Working Hours

8

Base Salary

10

Date posted

November 23, 2024

Valid through

26.11.2026

would be beneficial.

- No specific prior experience in aviation is necessary, as full training will be provided.

Skills

- **Communication:** Strong verbal and written communication skills, with the ability to interact effectively with passengers, clients, and team members.
- **Teamwork:** Ability to collaborate effectively in a diverse and fast-paced team environment.
- **Problem-solving:** Proactive and resourceful with strong critical thinking abilities.
- **Customer Focus:** A customer-centric approach, with the ability to maintain a positive and professional demeanor under pressure.
- **Adaptability:** Ability to adjust to new challenges and work in a dynamic, fast-changing environment.
- **Attention to Detail:** High level of accuracy and attention to detail in operational tasks, reporting, and customer interactions.
- **Organizational Skills:** Strong organizational and time management skills with the ability to manage competing priorities.
- **IT Proficiency:** Familiarity with basic office software (Microsoft Office Suite) and the ability to learn industry-specific systems.

Job Benefits

- **Salary:** Competitive salary with opportunities for advancement.
- **Training:** Structured training program that will enhance both your technical and soft skills.
- **Career Progression:** Potential to secure a permanent role within Swissport upon successful completion of the internship.
- **Global Exposure:** Opportunity to work with a multinational team and gain exposure to the international aviation industry.
- **Networking Opportunities:** Connect with professionals and senior leaders within the aviation sector.
- **Employee Benefits:** Access to various Swissport employee perks, discounts, and wellbeing programs.
- **Flexible Working:** Potential for flexible working arrangements based on business needs.
- **Pension Scheme:** Enrollment in Swissport's pension scheme.

How To Apply

To apply for the Swissport Internship Graduate Program 2025, please follow the steps outlined below:

1. **Prepare your CV:** Ensure your CV is up-to-date, highlighting any relevant experience, skills, and educational achievements.
2. **Complete the Application:** Visit the Swissport careers portal [Insert application link], where you can submit your application form online. Make sure to complete all sections of the application.
3. **Cover Letter:** Attach a cover letter explaining why you are interested in the aviation industry, what you hope to achieve during the internship, and why you are a good fit for the role.
4. **Selection Process:** Shortlisted candidates will be invited for an interview, which may include both a competency-based interview and a situational assessment.
5. **Final Selection:** Successful candidates will be contacted with details of the internship start date and next steps.

