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NHS 111 Internship Urgent New Hiring And Experience 2025

Description

The NHS 111 Internship offers a unique opportunity to gain hands-on experience in the urgent care sector, assisting in the delivery of high-quality, patient-focused services within the NHS. As an intern, you will contribute to supporting NHS 111 teams in managing patient inquiries, providing essential health advice, and ensuring timely access to healthcare. This internship is designed for individuals passionate about healthcare, eager to develop a broad skill set, and looking to make a meaningful impact on patient care.

Responsibilities

- Assist NHS 111 clinical and call-handling teams in managing patient calls and providing appropriate guidance in a timely manner.
- Support the triage process by gathering patient information and documenting it accurately.
- Learn how to assess patient needs and direct them to the correct level of care, including urgent care centers, GPs, or emergency services.
- Participate in training and shadowing experiences to build clinical and communication skills.
- Collaborate with team members to ensure patient concerns are addressed and follow-up is completed when necessary.
- Contribute to the administration of call data, ensuring it is accurately recorded and processed.
- Ensure compliance with NHS policies and procedures, maintaining patient confidentiality and safeguarding standards.
- Provide general support in office tasks and coordination across various departments as directed by your supervisor.

Qualifications

- Currently enrolled in or recently graduated from a healthcare-related program (e.g., nursing, paramedicine, public health, or related field).
- GCSEs or equivalent qualifications, including English and Mathematics.
- A strong interest in healthcare, particularly in urgent care and public health services.
- Commitment to learning and personal development in a healthcare setting.

Experience

- Previous experience in a healthcare environment, such as volunteering, work experience, or clinical placements, is advantageous but not essential.
- No prior NHS 111-specific experience required as full training will be provided.
- Experience in customer service or working in a fast-paced environment is beneficial.

Skills

Hiring organization

NHS 111 Internship

Employment Type

Intern

Duration of employment

6 Months

Industry

Hospital And Health Care

Job Location

Leeds, England, United Kingdom,
LS11,, Leeds,, England,, United Kingdom

Working Hours

8

Base Salary

10

Date posted

December 12, 2024

Valid through

09.12.2026

- Strong communication skills, both verbal and written.
- Ability to remain calm under pressure and manage multiple tasks efficiently.
- Basic understanding of healthcare systems and patient care is desirable.
- Ability to work effectively in a team as well as independently.
- Proficient in using IT systems and handling confidential data securely.
- Empathetic, with a strong commitment to patient care and service delivery.

Job Benefits

- Paid internship with competitive remuneration.
- Comprehensive training and professional development opportunities.
- Hands-on experience in a fast-paced healthcare environment.
- Opportunity to network with healthcare professionals and explore future career opportunities within the NHS.
- Support and mentorship from experienced NHS staff.
- Potential for permanent employment opportunities upon successful completion of the internship.
- Access to NHS staff benefits, including discounts on various services, wellness programs, and health benefits.

How To Apply

To apply for the NHS 111 Internship, please submit your CV and a covering letter outlining your interest in the role, relevant qualifications, and what you hope to achieve during your internship. Applications should be sent to For any questions or more information, please contact our recruitment team at.

[Job Vacancies Portal Here:](#)