

London North Eastern Railway Internship Graduate Process 2025

Description

London North Eastern Railway (LNER) is excited to offer a unique and rewarding opportunity for graduates through its 2025 Internship Graduate Process. This apprenticeship program is designed for ambitious, driven individuals who are passionate about pursuing a career in the rail industry. Through this program, graduates will gain hands-on experience and develop professional skills across various departments within LNER, setting the foundation for a successful long-term career in rail transport and customer service.

Responsibilities

As part of the LNER Internship Graduate Process, you will gain exposure to different aspects of the railway business, contributing to key projects and day-to-day operations. Your responsibilities will include:

- **Operational Support:** Assist in the operational activities of LNER, including scheduling, logistics, and customer service.
- **Project Involvement:** Contribute to specific projects aimed at improving the efficiency, safety, and customer experience of LNER's operations.
- **Customer Service Excellence:** Support the delivery of excellent customer service by working closely with the front-line teams and providing valuable input for enhancing passenger experience.
- **Data Analysis & Reporting:** Help analyze operational data to identify trends, improve decision-making processes, and support performance monitoring.
- **Team Collaboration:** Collaborate with different departments, including engineering, marketing, finance, and HR, to understand the broader organizational structure and operations.
- **Innovation & Improvement:** Assist in the development of new initiatives that drive improvements in services, operational efficiency, and sustainability.

Qualifications

- Recent graduate or final-year student (within 12 months) with a relevant degree in Business, Engineering, Transport Management, Marketing, or a similar field.
- A genuine interest in the rail industry and transportation, and a desire to build a career in this sector.
- Strong understanding of business operations, customer service, and transport logistics.

Experience

- No previous rail industry experience is required, but any work experience in customer service, operations, or project management will be advantageous.
- Involvement in extracurricular activities, university projects, or internships that demonstrate leadership, teamwork, and problem-solving skills is

Hiring organization

London North Eastern Railway
Internship

Employment Type

Intern

Duration of employment

6 Months

Industry

Rail Transportation

Job Location

York, England, United Kingdom,
YO1,, York,, England,, United
Kingdom

Working Hours

8

Base Salary

10

Date posted

December 14, 2024

Valid through

16.12.2026

beneficial.

- A proactive and adaptable attitude, willing to take on new challenges and learn on the job.

Skills

- **Communication:** Strong verbal and written communication skills, with the ability to engage with colleagues, stakeholders, and customers effectively.
- **Teamwork:** Ability to collaborate with teams from various departments and bring a positive, proactive attitude.
- **Analytical Thinking:** Strong analytical and problem-solving abilities to work with data and assist in operational improvement.
- **Organizational Skills:** Excellent time management and ability to prioritize tasks efficiently within a fast-paced environment.
- **Tech-Savvy:** Proficiency in Microsoft Office Suite (Excel, PowerPoint, Word) and familiarity with basic data analysis tools is desirable.
- **Customer-Focused:** A passion for delivering exceptional service and improving the overall passenger experience.

Job Benefits

- **Hands-On Experience:** Gain real-world experience in a leading transport company and work on projects that directly impact the business.
- **Mentorship & Development:** Be mentored by experienced professionals within LNER, receiving guidance and feedback to enhance your skills.
- **Competitive Salary:** Receive a competitive salary throughout the duration of the program.
- **Career Progression:** The opportunity to transition into a full-time role upon successful completion of the apprenticeship.
- **Networking Opportunities:** Build professional relationships with key stakeholders, senior leaders, and peers across the rail industry.
- **Employee Discounts:** Access to discounts on LNER services and retail outlets.
- **Health & Wellbeing:** Benefits to support your health and wellbeing, including access to employee assistance programs and wellness initiatives.

How To Apply

To apply for the LNER Internship Graduate Process 2025, visit our careers page at [https://www.futureintern.online](#) and complete the online application form. Make sure to attach your CV and a cover letter detailing why you are interested in this apprenticeship and how your qualifications, skills, and experiences align with the role.

[Job Vacancies Portal Here:](#)